

New Resident Information

Welcome to Metamora! The following information has been collected to help you move into your new home. If you have any questions, please feel free to contact the Village at (309) 367-4044.

Village Hall

Mailing Address

100 N. Davenport
P.O. Box 1070
Metamora, IL 61548-1070

Hours

Monday-Friday
8:00 AM - 4:00 PM

Phone Number

(309) 367-4044

Email

contact@villageofmetamora.com

Water Service Set-Up

To set up your water billing account, call the Village Hall at (309) 367-4044. Water is billed on the last day of every month. Your water bill will also include a charge for sewer use. Typically, water bills are due on the 15th of the month. Payment can be dropped at Village Hall. A 24/7 dropbox is available.

Refuse and Recycling

Residential trash and recycling collection is provided by PDC/AREA companies. Recycling is picked up every other week. The full recycling pickup schedule can be found at PDCarea.com.

Gas and Electric

Electricity and gas services are provided to the area by Ameren Cilco. To set up your billing account, call (800) 755-5000 anytime between 7:00 AM and 7:00 PM, Monday-Friday. Online billing is available at Ameren.com/illinois.

Phone, Internet, and Cable

MTCO provides phone, internet, and cable service to many residents in Metamora. It is based locally at 220 N Menard St. They can also be reached by phone at (309) 367-2006. Online billing is available at MTCO.com.

Public Library

The Illinois Prairie District Public Library serves Metamora. We have our own branch at 208 East Partridge Street.

Regular Hours (Excluding Holidays)

Monday, Tuesday, Thursday, and Friday 11:00 am – 5:00 pm

Wednesday 5:00 pm – 7:00 pm

Saturday 10:00 am – 12:00 pm

For more information call (309) 367-4594 or check IPDPL.org/metamora.

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Helpful Phone Numbers

Emergency Numbers

Use 911 for all Emergency Police and Fire Services.

Downed Power Lines or Gas Odors - (800) 755-5000

Poison Control - (800) 222-1222

Non-Emergency Numbers

Police Department - (309) 367-4115

Fire Department - (309) 367-2142

Village Hall - (309) 367-4044

Ameren Cilco - (800) 755-5000

Water/Sewer - (309) 367-4780

Trash/Recycling - (309) 688-0760

Metamora Mass Notification System

To receive emergency texts, updates, and other notifications, please text 'KK189' to '36000'. Normal texting rates apply. Ask your mobile service provider any questions about your current rates. For more information about our new text alert system, visit Village Hall. If we can't reach you, we can't notify you!